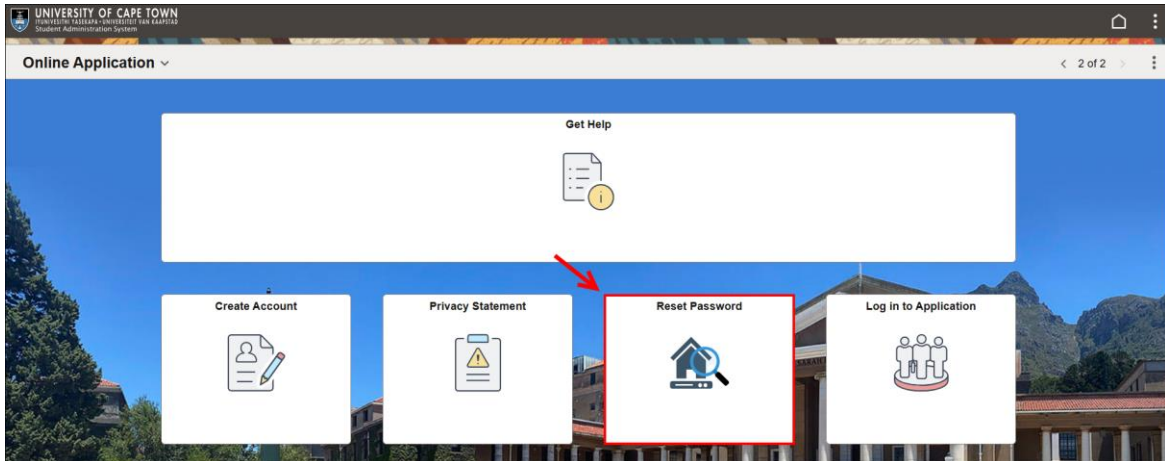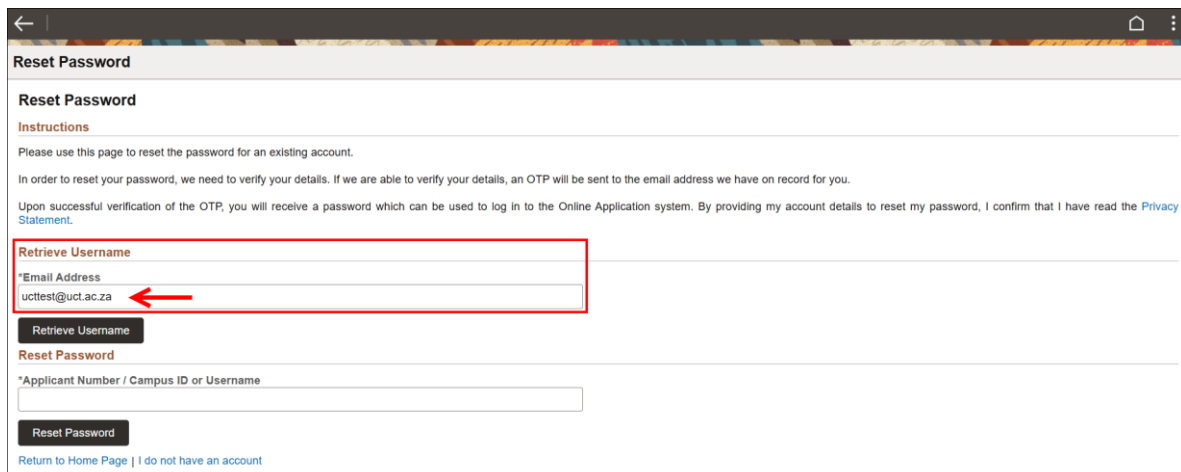# Retrieving your username via the Online Application website

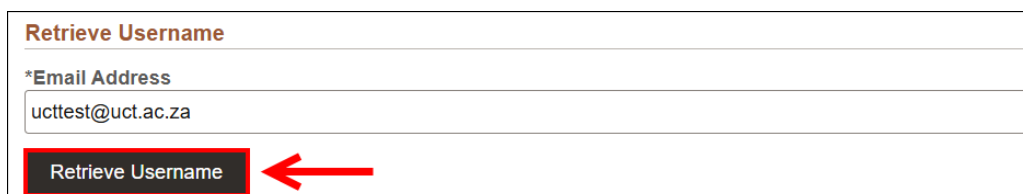- Search for the Online Application website by entering "*applyonline.uct.ac.za*" into your search engine **OR** click the following link: https://publicaccess.uct.ac.za/
- You will then be redirected to the following page:

- Click the **Reset Password Tile** on the **Online Application Homepage**.

- Enter the email address you used to create your application account / email address if you previously applied to UCT.

- Click the **Retrieve Username** button.
- The username of your application account will be sent to your email address from a norepy@uct.ac.za address.

 Note If you have forgotten the password associated with your application account, you will need to enter your username into the Applicant Number / Campus ID or Username field and click the Reset Password button.

Last Updated: November 2025