



## Set up your IT at UCT: students

### Before you arrive on campus:

- [Manage your account](#) by changing your [temporary password](#). You would have received this password in your acceptance letter with your student number.
- Access [your myUCT email](#) and get access to 1TB of free online storage with [OneDrive](#).
- Download and [install Microsoft Office](#) for free.
- Download [UCT Mobile](#), the university's all-in-one-mobile app for your phone.

### When you get to residence (only applicable to res students):

- If your residence includes wired network points in rooms, [collect a fly lead](#) from the res reception when you check in for the first time.
- [Connect your device\(s\)](#) to the internet.
- Find out who your [House Comm IT representative](#) is.

### Stay connected whether you're on or off campus

- Visit the ICTS website ([www.icts.uct.ac.za](http://www.icts.uct.ac.za)) for all your IT needs.
- Should you experience any ICT problems, please log a call with the IT Helpdesk either [online](#) or via email at [icts-helpdesk@uct.ac.za](mailto:icts-helpdesk@uct.ac.za).
- If you're on campus
  - [Connect to eduroam](#) (the wireless network) either automatically (with the CAT tool) or manually
  - [Connect your device\(s\)](#) to the internet.
- If you're studying remotely, please view our [remote tools page](#) for everything you need to stay connected.
- Get set up to copy, print and scan with [UCT Managed Print Solutions](#).
- Sign into [Vula](#), your online learning portal.
- Browse and install any free or [site-licensed software](#) you might need for your studies from [our downloads site](#).
- [Access LinkedIn Learning](#) for thousands of tutorials from subject matter experts.
- [Access G suite](#) offering you all the Google apps and 10TB of cloud storage.
- Like us on [Facebook](#).
- Follow us on [Twitter](#).
- Sign up to our [announcements mailing list](#).
- View our [YouTube channel](#).
- Find out more about what eResearch options and support are available to you at [www.eresearch.uct.ac.za](http://www.eresearch.uct.ac.za).



**Protect yourself online:**

- Install [McAfee anti-virus](#) software on your computer.
- Set up your computer to receive either [Windows](#), [Mac](#) or [Linux](#) updates.
- Always be on the lookout for [suspicious emails and links](#).
- [Report](#) any [cybersecurity incidents](#) to the UCT Computer Security Incident Response Team (CSIRT).
- Read our [cybersecurity resources](#) to ensure you stay safe online.